

# The Volunteer Voice

## Novato Community Hospital

Spring 2007



Novato Community  
Hospital

A Sutter Health Affiliate

With You. For Life.

### NOVATO COMMUNITY HOSPITAL VOLUNTEER BOARD

Jeanne Holden, President  
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Helen Severiotti, Secretary  
Jeri Kruse, Treasurer  
Beverly Cowan  
Kathy Hornsby  
Diane Serchia  
Anita Stockinger  
Ex-Officios  
Anne Hosfeld, NCH CAO  
Kathy Meyer, Dir. of Vols.  
Patti Hearne, Fund Devel.

#### Newsletter Staff:

Beverly Cowman, Editor  
Emily Heller, Publisher

## President's Message

We are off and running in 2007. Our January 29th board retreat was quite a success and was filled with lots of enthusiasm and insight. New members Diane Serchia, Helen Severiotti, Nancy Mains and Kathy Hornsby joined returning members Jeri Kruse, Anita Stockinger, Bev Cowan and myself for a day of planning, lunch and fun. Also present was Kathy Meyer of MGH. We ultimately agreed to continue our goals of philanthropy and service excellence through the SMILE program and our courtesy visitor program and our fundraising efforts.

Our first fundraiser of the year, a February bake

sale was quite successful. Thank you to Diane Serchia, Randi Collins and the gift shop team for their fine planning and execution of this event on such short notice. Also thank you to all our talented bakers. What an array of yummy goodies we had!

This year's slogan, "Let's Get Together" seeks to bring current volunteers together with new recruits to help our organization grow. This will be important with the planned expansion of NCH. So get out there, host a party, plan a game night or an activity that will bring us all together, get new



*2007 Volunteer Board President Jeanne Holden receives the gavel from outgoing President Jane Black.*

people involved and promote our organization.

I hope to see all of you at our annual luncheon where we present a check to NCH which represents our hard work for 2006.

See you there.

## Scholarship

The NCH Volunteer Scholarship awards for 2007 will soon be announced. At this time, the Volunteers are proud to acknowledge receipt of a Thank You received from (employee) Kristen Woods,

an award recipient in 2005 and 2006. Kristen has recently graduated, receiving her MPA degree. Her goal is to work as a Physician Assistant in Family Practice or Internal Medicine.

Kristen writes:

*"Thank you, NCH Volunteers, for my scholarship awards in 2005 and 2006. I'm graduated now, and your financial support has literally saved me thousands of dollars. THANK YOU for all that you do every day."*

*Sincerely,  
Kristen Woods.*



## Director's Message by Kathy Meyer, Director of Volunteer Services



Director Kathy Meyer (right) with Patti Hearne

"Volunteers: The Heart of Health Care" was the theme for the 2007 CAHHS Health Care Volunteer Convention. Patti Hearne sits on

the volunteer committee that planned and actively participated in the success of the convention.

Robert Goodwin, President of the Points of Light Foundation, gave a very inspiring presentation on how every American has the opportunity to work collaboratively in helping to solve social and community problems through volunteering. He was speaking about each one of you who volunteer at NCH. As he spoke, I looked around at the audience of dedicated volunteers and thought of how proud I am to be in this field.

We also had a fun Luncheon speaker, Jane Heller, who wrote *Some Nerve: A Novel Way To Promote Hospital Volun-*

*teering*. Jane started her career in a hospital because she wanted to interview celebrities, including Julia Roberts, who was having twins. She thought it would be a perfect way to be on the inside, but found out about HIPPA and realized she was unable to follow through with her plans. She decided to stick with volunteering and said it is the most rewarding experience she has ever had.

There were great breakout sessions with so much information on how to improve our programs. Next year, the convention will be held in Sacramento. I encourage each of you to participate and expand your skills and knowledge, and have FUN at the same time.

## Welcome New Volunteers

### NOVEMBER, 2006

Cindy Fulchiron – Branch  
Ann Marymor – Branch  
Vivian Poole – Branch

### JANUARY, 2007

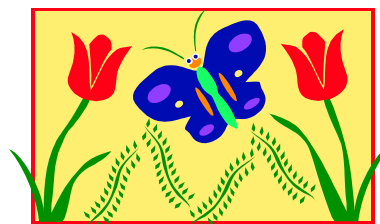
Leann Bloom – PCP- Patient Ed.  
Dolores Boone – Gift Shop  
Kim Rosen-Kulp – Dietary

### FEBRUARY

Amanda Anderson – ER  
Shira Schokrpur – SDS & ER

### MARCH

Amanda Dunn – PCP  
Mica Magsombol – PCP & Nutrition  
Rachel Roberts – PCP  
Toni Bramon – Gift Shop



## Message from the Coordinator

As all of you know, this is that time of year when you must push yourself a little bit in order to fulfill all of your Annual Requirements so you can stay in compliance with JCAHO and hospital policy. If these requirements are not met on time, you realize the consequence of losing your active volunteer status until you are in compliance. We don't want that to happen. I encourage you to send me your Safety Quiz's and TB results as soon as possible. Please don't wait until the last minute for your TB

test.

I have had the pleasure to add 9 new volunteers at NCH this year, 2007. Please introduce yourselves to each other if you meet in the halls or on the floors.

Thank you all for doing such a great job at the hospital, and please let me know if I can be of any assistance to you in creating a more satisfying volunteer experience.



Volunteer Coordinator  
Regina Thomas



# Volunteers Celebrate Holiday Season at McGinnis Parkway



*Teresa Curry and Matea Ynzunza*



*Enid Carter, Lori Priolo and Beverly Cowan*



*Leia Giovannini and Kathy Hornsby*



*Randi Collins, Faye Willeford and Frances Cho*



*Ann Marymor, Patti Hearne, Marilyn Smith and CAO Anne Hosfeld*



*Anita Stockinger and Lorraine Cilley*

## Save the Date Volunteers' Recognition Luncheon

**April 18, 2007**  
**Rickey's Restaurant**  
**250 Entrada Drive**  
**Novato**

**Wine Reception**  
**11:30 a.m.**

**Lunch Served**  
**12:30 p.m.**  
**Invitations have been mailed**

*Always Caring*  
*Always Sharing*

It's that time of year again when the Hospital honors the Volunteers for their contributions to NCH. CEO Anne Hosfeld will show her appreciation for all the volunteer hours donated to the Hospital with a luncheon at Rickey's Restaurant. The Volunteers will present Anne with a "check" for the money raised in 2006 through the Gift Shop and fundraisers that will be used for the digital mamography and scholarships.



## Birthdays

### MARCH

- 4 Michaela Wilding
- 6 Dolores Cerenio
- 18 Anita Stockinger
- 18 Teresa Curry
- 20 Leann Broom
- 23 Jeri Kruse

### APRIL

- 3 Helen Severiotti
- 7 Leia Giovannini
- 10 Heather Vice
- 13 Jocelyn Miguel
- 17 Nancy Mains
- 26 Claire Perez
- 27 Randi Collins

### MAY

- 7 Shanna Chakkalake
- 9 Frances Cho
- 10 Enid Carter
- 12 Kathleen Lane
- 21 Marilyn Smith

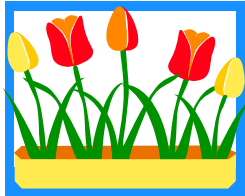
### JUNE

- 1 Joyce Bullentini
- 6 Helen Griffith
- 11 Larry Larson
- 12 Peggy Botelho

## Upcoming Events



The NCH Gift Shop is ready for Easter and Spring, with Bunnies and Tulips abounding, along with peaceful pastels in unique gifts and casual wear. Cheer and smiling faces await your browsing visit.



### April 18

Annual Volunteer Recognition Luncheon at Rickey's Restaurant in Novato.

### April 23 and 24:

The Masquerade's \$5.00 Jewelry Sale returns to NCH on April 23 and 24 in the Hospital Connector. Watch for the flyer which will be widely circulated, announcing this frenzied event. For certain, you - and your friends - won't want to miss it.

### **Looking Ahead:**

Watch for the Leather Sale in the Hospital Connector in September.

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Volunteers Add Value



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